Automox Console Dashboard

The Automox dashboard provides a high-level view of your device patch and compliance status.

The Overview diagram shows you a breakdown of devices by each of the five different categories. At a glance you can see just how many of the devices on your network are Up to Date as opposed to those in the Needs Attention category. Each number shown in a category tile corresponds to the number of devices in that category.

Note: To add devices, select the Devices tab > Add Devices.

Up to Date

The center Up to Date diagram provides at a glance the status of your devices. The largest number in the center shows how many of your devices are up-to-date, which refers to devices that are fully compliant, do not need attention, and have no other pending status conditions. You can see the total number of Devices that are managed with Automox. The final number lets you know the percentage of your Devices that are fully up-to-date.

Manual Approval

From the Manual Approval tile, you can see how many devices have associated manual approval policies. When you click the Manual Approval tile from the dashboard, the Packages Ready For
Approval page opens. Here you can view a list of all packages that fall under any manual approval policy that exists in the system. From here you can approve and reject packages manually, search for specific packages, or select and view details about individual manual approval policies. For details about the manual approval process, see Manual Approval.

Note: If the manual approval policy is not active, new patches are automatically scheduled according to the patch policy and listed in the Scheduled Updates category.

Scheduled Updates

![Scheduled Updates](image)

From the Scheduled Updates tile, you can see how many devices are scheduled to be patched. Click the tile to view a list of the devices.

Needs Attention

![Needs Attention](image)

If devices have failed to patch for any reason, those devices are identified in the Needs Attention category. Click the tile to view the list of devices. These devices might require a reboot to complete the patching process, or perhaps there are other issues that require troubleshooting.

You can get a list of devices that need attention by creating reports. See Automox Reports and follow the Needs Attention report instructions.

If you have questions about this, contact Automox Support directly in the console by clicking the feedback button or at support@automox.com.

Excluded From Reports
From the Excluded From Reports tile (formerly Exceptions), you can see how many devices that have been marked as special devices for any of the following reasons:

- The device is used for testing or development.
- It is a legacy device.
- The device will not do well in the normal patch process.

The Excluded From Reports category allows you to identify and monitor these types of “special” devices. By identifying a device for exclusion from reports, Automox continues to manage these devices, but does not include any errors from these in the Needs Attention category statistics. This way you can continue to manage and monitor these special devices without having failures caused by these devices skew any of your reporting or metrics. You can exclude a device from reports on the Device Details page. To do this, switch the Exclude From Reports toggle on or off.

**Navigation**

The interface navigation is above the dashboard. To access devices, software, policies, and reports, use the options: Devices, Software, Manage, and Reports, as shown here:

Managing Your Organization

You will see that managing and creating a new organization is still on the upper right-hand side of the console. Click next to your organization name to view the drop-down menu. Depending on your permissions, you can create a new organization from here.
Help

Click the question mark at the top to access links to our Knowledge Base, Release Notes, Community, API Reference Guide (Developer Portal), Glossary, University, and Roadmap.

Settings

To access settings for your account, in the upper right click the menu icon to open the following drop-down menu:

Here you can access your profile, billing information, user account details, and keys (API and access keys).

If you have any questions about the navigation, please contact Automox Support.