

Troubleshooting the Automox Agent Installation on macOS

To install, restart, and remove the Automox agent on macOS devices, refer to the commands listed here.

Install the Automox agent

To install the Automox agent on macOS, run this command. (You will need your Access Key that was provided during the onboarding process.)

```
curl -sS "https://console.automox.com/downloadInstaller?accesskey=YOUR_ORGANIZATION_KEY_HERE" | sudo bash && sudo launchctl load /Library/LaunchDaemons/com.automox.agent.plist
```

Inspect the process

Determine if the Automox agent is running:

```
ps aux | grep amagent
```

Restart the agent

Unload the agent:

```
sudo launchctl unload /Library/LaunchDaemons/com.automox.agent.plist
```

Load the agent:

```
sudo launchctl load /Library/LaunchDaemons/com.automox.agent.plist
```

Uninstall agent:

```
sudo launchctl unload /Library/LaunchDaemons/com.automox.agent.plist && sudo rm -f /usr/local/bin/amagent && sudo rm -rf "/Library/Application Support/Automox/"
```