

# Billing Policy for Agents on Virtual Instances

This describes how Automox agents on virtual machine (VM) instances are billed.

It is important to keep in mind that if Automox agents are part of your VM image build, those agents will check in as unique and become active when you launch any temporary or test instances. Billing for those instances begins after the Automox agent has been actively checking in for more than 60 consecutive minutes. In order to avoid unintended overage charges on test or dormant VMs you must deregister the Automox agent(s) within the initial 60-minute usage window as described here.

## Deregistering the Agent

Using the command line or terminal, run the following command corresponding to your operating system:

### macOS

```
sudo /usr/local/bin/amagent --deregister
```

### Windows

```
"C:\Program Files (x86)\Automox\amagent.exe" --deregister
```

### Linux

```
sudo /opt/amagent/amagent --deregister
```

Agent re-registration happens automatically when you run this command again. If the device was listed on the Devices page of the console, the device entry is automatically updated with the new registration identity. If the device was previously deleted from the Devices page, deregistering the device adds it back to the list of devices being managed by Automox.

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