Allowing Automox Notifications in macOS (Starting with Catalina)

You can use your MDM to force allow first time Automox notifications for macOS computers starting with macOS 10.15 (Catalina).

Privacy controls in macOS starting with macOS 10.15 (Catalina) require users to allow or deny new notification center messages. For macOS computers—this includes 10.15, 11, and 12 (Catalina, Big Sur, and Monterey)—users might not see the first Automox notification sent even if Allow is selected.

If you use a Mobile Device Manager (MDM), you can push out a notifications payload to force allow all Automox notifications. At this time, Apple allows only one notifications payload per device, so you will need to include Automox notification settings in any existing notifications payloads.

Note: The preferred domain for notifications is `com.apple.notificationsettings`

Example - Automox Notifications MDM payload:
If you need to add Automox to your existing notifications payload, add the following to your existing payload:
AlertType
2
BadgesEnabled
BundleIdentifier
com.automox.automox-notifier
CriticalAlertEnabled
GroupingType
0
NotificationsEnabled
ShowInLockScreen
ShowInNotificationCenter
SoundsEnabled

Example - allow notifications for Microsoft Office and Automox:

PayloadContent

NotificationSettings

AlertType
2
BadgesEnabled
BundleIdentifier
com.automox.automox-notifier
CriticalAlertEnabled
GroupingType
0
NotificationsEnabled
ShowInLockScreen
ShowInNotificationCenter
SoundsEnabled

AlertType
2
BadgesEnabled
BundleIdentifier
com.microsoft.Word
CriticalAlertEnabled
GroupingType
0
NotificationsEnabled
NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled

AlertType
1

BadgesEnabled

BundleIdentifier
com.microsoft.Excel

CriticalAlertEnabled

GroupingType
0

NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled

PayloadDescription
Configures notifications settings for Automox

PayloadDisplayName
Configures notifications settings for Automox

PayloadIdentifier
com.apple.notificationsettings.AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadType
com.apple.notificationsettings

PayloadUUID
AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadVersion
1

PayloadDisplayName
Set Automox Notifications

PayloadIdentifier
com.automox.notifications

PayloadRemovalDisallowed

PayloadType
Configuration

PayloadScope
System

PayloadUUID
9BDB7BAF-A3D0-4231-89DB-029D2A3745C2

PayloadVersion
1