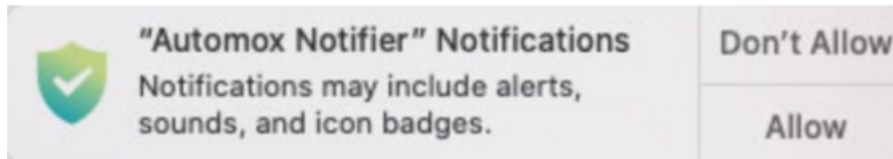


Allowing Automox Notifications in macOS Catalina

You can use your MDM to force allow first time Automox notifications for macOS Catalina computers.



New privacy controls in macOS Catalina require users to allow or deny New notification center messages. For macOS Catalina computers, users might not see the first Automox notification sent even if Allow is selected.

If you use a Mobile Device Manager (MDM), you can push out a Notifications payload to force allow all Automox notifications. At this time, Apple allows only one Notifications payload per device, so you will need to include Automox notification settings in any existing Notifications payloads.

Note: The preferred domain for notifications is *com.apple.notificationsettings*

Example - Automox Notifications MDM payload:

PayloadContent

NotificationSettings

AlertType

2

BadgesEnabled

BundleIdentifier

com.automox.automox-notifier

CriticalAlertEnabled

GroupingType

0

NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled

PayloadDescription

Configures notifications settings for Automox

PayloadDisplayName

Configures notifications settings for Automox

PayloadIdentifier

com.apple.notificationsettings.AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadType

com.apple.notificationsettings

PayloadUUID

AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadVersion

1

PayloadDisplayName

Set Automox Notifications

PayloadIdentifier

com.automox.notifications

PayloadRemovalDisallowed

PayloadType

Configuration

PayloadScope

System

PayloadUUID

9BDB7BAF-A3D0-4231-89DB-029D2A3745C2

PayloadVersion

1

If you need to add Automox to your existing notifications payload, add the following to your existing payload:

```
AlertType
2
BadgesEnabled

BundleIdentifier
com.automox.automox-notifier
CriticalAlertEnabled

GroupingType
0
NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled
```

Example - allow notifications for Microsoft Office and Automox:

```
PayloadContent

    NotificationSettings

        AlertType
        2
        BadgesEnabled

        BundleIdentifier
        com.automox.automox-notifier
        CriticalAlertEnabled

        GroupingType
        0
        NotificationsEnabled

        ShowInLockScreen

        ShowInNotificationCenter

        SoundsEnabled

        AlertType
        2
        BadgesEnabled

        BundleIdentifier
        com.microsoft.Word
        CriticalAlertEnabled

        GroupingType
        0
```

NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled

AlertType

1

BadgesEnabled

BundleIdentifier

com.microsoft.Excel

CriticalAlertEnabled

GroupingType

0

NotificationsEnabled

ShowInLockScreen

ShowInNotificationCenter

SoundsEnabled

PayloadDescription

Configures notifications settings for Automox

PayloadDisplayName

Configures notifications settings for Automox

PayloadIdentifier

com.apple.notificationsettings.AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadType

com.apple.notificationsettings

PayloadUUID

AE35A3DC-56BC-48EB-8C4D-F4C5AE4D1C5C

PayloadVersion

1

PayloadDisplayName

Set Automox Notifications

PayloadIdentifier

com.automox.notifications

PayloadRemovalDisallowed

PayloadType

Configuration

PayloadScope

System

PayloadUUID

9BDB7BAF-A3D0-4231-89DB-029D2A3745C2

PayloadVersion

1